

  
*The Oberoi*  
GRAND  
KOLKATA

# the bulletin

THE NEWSLETTER | MAY 2021



## *General Manager's note*



Life comes full circle for Mr. Biswajit Chakraborty, as he returns to The Oberoi Group to take the helm of The Grande Dame of Chowringhee. His 12 year journey with the company began in the Garden City, with the opening of The Oberoi, Bengaluru. He then moved on to head the sales functions of The Oberoi, New Delhi and The Oberoi, Mumbai. "Returning to The Oberoi Grand is symbolic as I am coming home to my Oberoi roots," he said, while discussing his previous assignments with top most Indian and International brands.

"I believe that our team and I carry a great responsibility to carry the legacy of our Founder Chairman Rai Bahadur MS Oberoi," he states, "since The Oberoi Grand is the foundation of our organisation." "The present times are trying times," he says, "but everything in life is cyclic. What goes up must come down, and it's times like these that make us more resilient". A firm believer of the law of attraction, Mr. Chakraborty emphasises on the importance of staying positive and focusing on what we do best-ensuring safety, hygiene and heartfelt service for our guests.

A timeless icon in the City of Joy, Mr. Chakraborty has a great vision to highlight the grandeur and history of the hotel. "Food and beverage is where all the action happens, we plan to revisit our past and draw inspiration from it, to give our guests a unique and memorable experience". He is confident that our guests will return in large numbers to visit The Grande Dame once again, and bring back life to the hotel.

# *Safety at The Oberoi*



At The Oberoi, we have always placed the highest emphasis on the safety and wellbeing of our guests with exacting standards of cleanliness and hygiene.

Taking this commitment a step further, we have partnered with Bureau Veritas, the world leader in testing, inspection and certification services, to validate and review our safety and hygiene programme.

It gives us immense pleasure to announce that The Oberoi Grand has achieved a Platinum rating for exceptional safety and hygiene standards. Our team looks forward to welcoming you, with a promise of exceptionally safe experiences.

# *The Great Escape Offer*

**Check-in to The Oberoi today for a 7-day stay at just INR 2,500 per night.\***

- Stay in a Deluxe room at a special rate of INR 5,000 per night, exclusive of taxes.
- Enjoy 50% rebate on your daily rate as food, beverage and laundry credit, non-cumulative.
- No additional charges for double occupancy.
- The entire team servicing resident guests is residing within the hotel premises, to maintain a health and safety bubble.



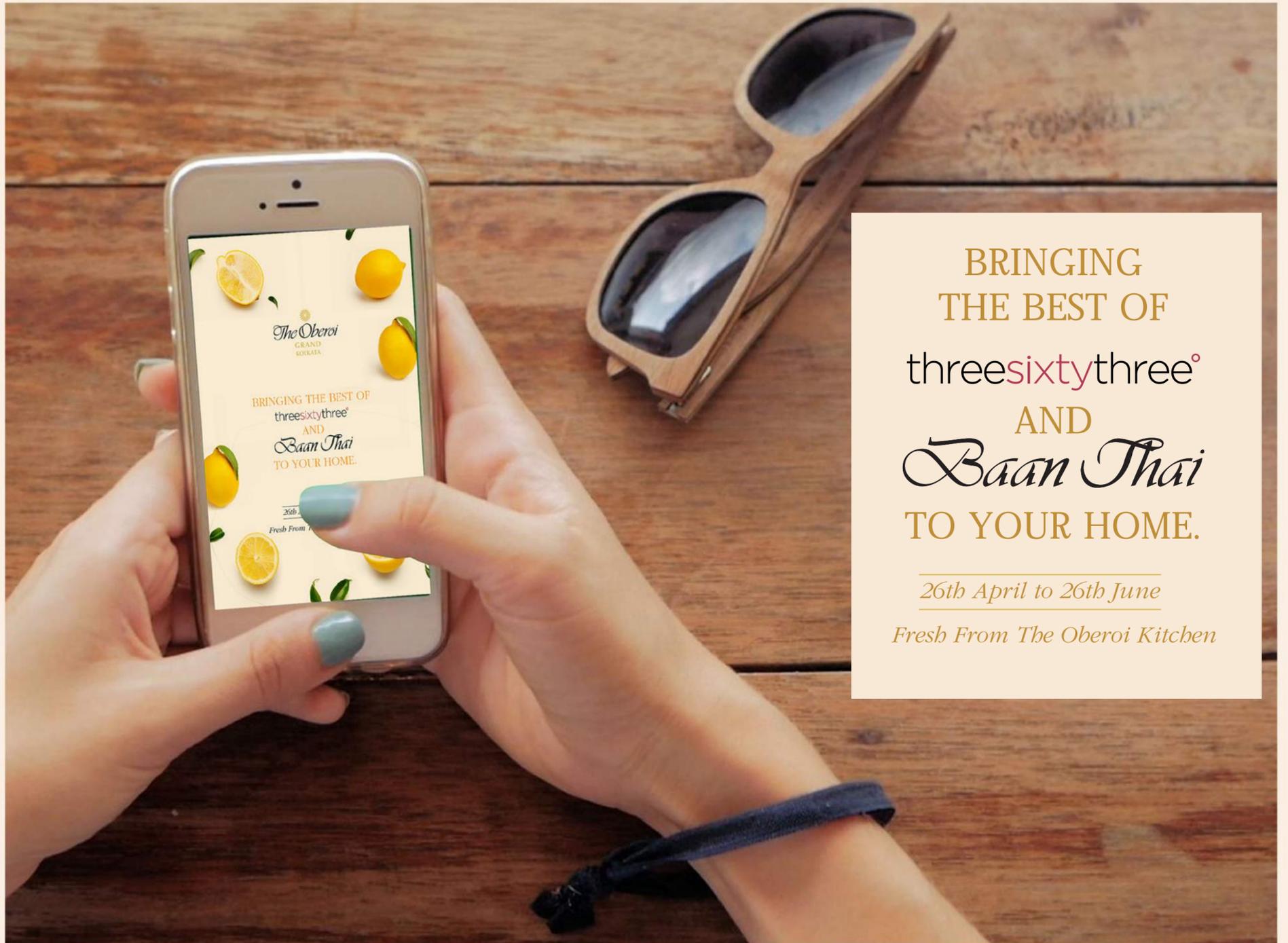
Effective daily rate, with 50% credit on food, beverage and laundry applied.

Offer valid for stays until 31st May, 2021.

For reservations, please call: 1800 11 2030 or +91 11 2389 0606

Or email: [reservations@oberoigroup.com](mailto:reservations@oberoigroup.com)

# The Oberoi Grand Home delivered



BRINGING  
THE BEST OF  
threesixtythree°  
AND  
*Baan Thai*  
TO YOUR HOME.

*26th April to 26th June*

*Fresh From The Oberoi Kitchen*

With the recent circumstances, work from home has become the new norm to be followed. Planning to meet friends and family over a meal has become a distant memory, and with it comes the loss of culinary experience as well.

However, we now have a way to ensure you don't miss the offerings of our award winning restaurants! Our team at The Oberoi Grand is elated to present our brand new *Home Delivery Menu*, featuring the most popular dishes by our top chefs! Explore the hotel's most favourite culinary offerings including European, Japanese, Thai, Indian, Chinese, salads, healthy meals, bowl meals, desserts, fresh bakes, a delicatessen menu and more.

Whether it's a special occasion, an intimate celebration, or an indulgence to brighten up your day, we have something for everyone.

Please follow the link below to view our menu:

<https://www.menumodo.com/app.php/viewer/outlet/7099?lang=en&tags=h>

## *In Focus* - The Grand Pâtisserie



Searching for Chef Anna John to sit down and speak with her is often a task, as she is almost always in the kitchen, being a one woman army and saving the day. When she is not involved with guests or work, one can often find her silently working away in the chocolate room, which she describes as her safe haven.

“Having grown up in Kerala around cocoa and vanilla plantations, I have always been around fresh fruits and berries, and so it was a very natural decision to choose pastry”, she says, as I ask her what drew her towards this occupation. Today, she is responsible for the Bakery and Pâtisserie section of The Oberoi Grand.

The Oberoi Grand presents a myriad of options when it comes to baked goods and desserts. From artisanal bread to customised gluten free and vegan options, our Pâtisserie menu features it all. Our chefs are also delighted to craft bespoke orders for guests. “That is what sets us apart, the degree of personalisation that goes into the preparation of our products, beginning from dietary and lifestyle preferences to flavour profiles”, she says. She also notes our focus on safety and hygiene in our packing and delivery process, which is detailed and extraordinary to ensure our guests are happy.

Please feel free to explore our Pâtisserie menu with the link below!

<https://www.menumodo.com/app.php/viewer/outlet/8090?lang=en&tags=s>

## *Breakfast of Champions*



The Grand Breakfast has a special place in the hearts of many Calcuttans. Weekends would be incomplete without a pilgrimage to threesixtythree° with family and friends, to indulge in a sumptuous breakfast spread. It featured an array of offerings, beginning from the classic continental breakfast, to your regional favourites; from wellness dishes to irresistible treats.

And now, we are bringing The Grand Breakfast home.

Reignite your weekend rituals and explore our special Breakfast menu, which will be available Friday through Sunday. Order in your favourites from our menu which will be crafted with love, packed and delivered with care. Allow us to make breakfasts a unique affair again, the Grand way.

Please feel free to explore our Breakfast menu with the link below!

<https://www.menumodo.com/app.php/viewer/outlet/8094?lang=en&tags=s>

# *Your safety is our priority*

At The Oberoi Grand, we assure you of utmost care and hygiene while preparing your order with practices in line with the guidelines with the WHO and the Government. We are dedicated to meeting all safety standards for home deliveries, right till when it reaches your doorstep. In this regard, we have undertaken the following steps:



- Medical grade, disposable gloves, masks and face shield are used by all team members involved in the making, packaging and delivery of your food.



- The temperature of all team members is recorded three times a day followed by a thorough hand wash routine as recommended by WHO, using industrial grade soap and sanitisers.



- All frequent touch points, including food receiving and packaging zones follow a strict sanitisation schedule as recommended by HACCP and FSSAI.



- All our orders are delivered using our own cars to ensure there is no other person involved. From one safe hand to another.

## *Chef Klæe Presents*



Summer calls for refreshing salads and soul filling meals, and Chef Klæe Somsuay swears by our iconic Som Tam Salad. Watch as Chef Klæe brings together traditional Thai elements to design a simple yet invigorating salad! Please follow the link below.

<https://www.instagram.com/tv/CO171MznGD7/?igshid=9jq1y5aaczt>

# *Ebony and Ivory*



The present times are of doubt and uncertainty. We are constantly surrounded by an air of negativity and stress levels are on the rise.

However, our team at The Oberoi Grand firmly believes in the power of positivity and togetherness. It is in the same breath that we wish to announce our first ever virtual engagement – a Piano Recital by Mr. Arjun Sagar Gupta of The Piano Man Jazz Club fame. On Saturday, the 22nd of May, immerse yourself in soft, soothing melodies, as he reprises some classic jazz and blues favourites. The recital will be live streamed on our Facebook page from 7 pm to 7:45 pm for you to enjoy in the comfort of your home.

We look forward to having your presence with us, and helping us make this event a Grand success!



## TripAdvisor Guest review



We are pleased to announce that we have been awarded the Travellers' Choice Awards by TripAdvisor, in top 10% of the hotels worldwide! We are grateful to our guests who have supported us in this challenging year.

### “ Memorable Trip to City of Joy

This is my very first ever hotel review as me and my mother who was visiting Kolkata after 20 years had an amazing experience at The Oberoi Grand, Kolkata. The whole stay was so comfortable that it actually compelled me to write a review. The hotel is centrally located and all the major attractions are easily accessible. The whole team was so caring and made our stay memorable one. Especially during such difficult times, the Oberoi Grand Kolkata didn't leave any stone unturned for making our stay most comfortable one. Special thanks to Ms. Asinle (from housekeeping department) for her utmost care and for her attention to details. She did her job with passion. She has always been so professional in handling our needs. Also I would like to thank Mr Rohan Mukhia for making our breakfast the most exciting meal of the day. You are the most considerate and skillful server I have been served by in years. Thank you for your incredible amount of attention and friendliness! Over all we had an amazing stay and will definitely visit and recommend this hotel.



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chirag c

Please follow the link below to read our reviews on TripAdvisor.

[https://www.tripadvisor.com/Hotel\\_Review-g304558-d302191-Reviews-The\\_Oberoi\\_Grand-Kolkata\\_Calcutta\\_Kolkata\\_District\\_West\\_Bengal.html](https://www.tripadvisor.com/Hotel_Review-g304558-d302191-Reviews-The_Oberoi_Grand-Kolkata_Calcutta_Kolkata_District_West_Bengal.html)



**DID YOU KNOW?**

The Grand Hotel had come a long way from its earlier avatar as Mrs. Monk's boarding house. When the third floor was built around 1918, Mr. Arathoon Stephen added a sweep of verandah to the first, incidentally one under which the Chief Engineer of the Calcutta Municipal Corporation refused to walk, afraid that it would collapse over his head.

For reservations, please dial 1800 11 2030 or +91 11 2389 0606.